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## How Are We Doing?

*We at the Board of Equalization are committed to providing top-quality public service. Please let us know how we are doing. Any suggestions you have will assist us in serving you better.*

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### Did our Employees . . .

YES NO

Give you courteous service?

☐☐

Answer questions to your satisfaction?

☐☐

Act in an appropriate manner? (*If no, please explain below*)

☐☐

Did our overall service meet your needs? (*If no, please explain below*)

☐☐

Did you use any of our 24-hour automated services? If yes, please mark the service(s) used :

☐ Faxback

☐ Telephone voice response

☐ Internet (www.boe.ca.gov)

### What was the purpose of your contact?

☐ Register for permit

☐ Address change

☐ Tax information

☐ Forms & publications order

☐ Obtain assistance with return

☐ Other \_\_\_\_\_

### Explanations, comments, or suggestions:

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### Information about your contact with us:

Date of contact: \_\_\_\_\_ Time of contact: \_\_\_\_\_

Name of employee you dealt with: \_\_\_\_\_

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Please mail at your convenience to the **Information Center, MIC:90, Board of Equalization, PO BOX 942879, Sacramento, CA 94279-0090** . Placing your name on the survey is optional.

***Thank You For Your Assistance***

 Information Center 1-800-400-7115